

Third Interview

(To be completed post 1000 items checked accurately)

Candidate's name: _____

This document will be used as part of the information reviewed by the assessment panel

Interviewer One

1) Please talk us through your checking process:

- Check the script is valid
- Signed appropriately
- All required patient details
- All doctor details
- Any other checks as per SOPs

In-process product check

- Form
- Strength
- Quantity
- Expiry
- Any other checks as per SOPs

Label Check

- Patient name correct
- Patient title correct
- Correct product name
- Correct product form
- Correct product quantity
- Correct bag label with address/ward
- Any other checks as per their SOPs

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Interviewer One

2) How do you maintain focus in a busy working area?

- Ignore interruptions
- Encourage staff to minimise interruptions when checking
- Appoint one person to deal with queries on a daily basis

Other answers:

3) If interrupted during the in-process checking what would you do to make sure your check on the script you were working on was 100% accurate?

- Start again
- Not stop checking as it's a crucial step of the process

Other answers:

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Interviewer Two

Reflection on the 1000 items in your log

2) How difficult was it to remain motivated throughout the process?

- Staff fluctuations
- Holidays
- Training for other staff

Other answers:

3) Error reflection

- Did you feel it was a challenge when dealing with the errors made by others?
- Did you review errors weekly?
- How did you encourage others to minimise errors and dispense accurately?
- Were any SOPs changed as a result of this PIP programme?

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Interviewer Two

6) What was the best part of your journey to become a PIP checking pharmacy technician?

- Reducing error rates
- Team effort/common goal
- Feeling challenged within my role
- Improving the skill mix and maximising the benefit

Other answers

7) Reflect on development as a pharmacy technician

- Changed their mind-set regarding the role of the pharmacy technician
- Developed professionally and personally
- Increase in confidence and focus

Other answers:

8) Feedback on portfolio

Review of portfolio to make any relevant comments and discuss with candidate.



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Points discussed please tick and provide feedback on any points:

Candidate's comments on performance throughout program:

Signed by Candidate: _____ Date: _____

Final assessment panel comments regarding performance at final interview:

Signed by final assessment panel:

1) _____ Print name and role _____

2) _____ Print name and role _____

3) _____ Print name and role _____